

How to pay less rates

Tips to help you fill out your rates rebate application form

The rates rebate scheme provides a discount of up to **\$805** for low income earners who were paying rates for the home they were living in on 1 July 2025. Fill out the application form – using this guide to help – and return it to council by the closing date of **30 June 2026**. Applications cannot be accepted after this date.



STEP
1

Fill out your application

- > Start by reading all the sections in the form.
- > You can leave Section 6 blank, unless you live in Papakura and get water supplied to you from Veolia, or you are under a body corporate agreement. In these cases, fill in your water rates details.
- > The rates rebate eligibility chart is only an estimate. You need to combine the totals of your council rates and water rates payments.
- > If you list your income as 'zero', you need to explain how you are paying bills.



STEP
2

Gather your documents

- > Proof of SuperGold card, if applicable, provide a copy of your signed SuperGold card with your application. Alternatively you can present your SuperGold card in person at any of our libraries for sighting and verification.
- > Include document copies showing proof of all your income sources. If self-employed, provide a statement showing how your net profit was calculated.
- > You must supply your income details for the previous financial year, 1 April 2024 to 31 March 2025. Income means money received before tax.
- > You can get your proof of income from WINZ or IRD.



STEP
3

Sign and date your declaration

- > The person applying is the one who signs it.

How to submit your application



Deliver to:
your nearest
library.



Post to:
Auckland Council Rates
Private Bag 92300
Victoria Street West
Auckland 1142

Turn page over for more rates rebates tips.

Find out more: call **09 301 0101** or visit **aucklandcouncil.govt.nz**

Section 1

Your name must appear on Auckland Council's rating information database.

Section 2

Your application must relate to the property you were living at on 1 July 2025. If you have moved property after 1 July 2025, the rebate can be transferred to your new property. Include a copy of your settlement statement provided by your lawyer for the property you were living in at 1 July 2025.

Section 6

Auckland Council has your rates information on file, so leave this section blank. You can also leave the water rates section blank, unless you live in Papakura and get water supplied to you from Veolia, or are under a body corporate agreement. In this case, fill in your water rates details from 1 July 2024 to 30 June 2025.

Section 7

List all income (money received before tax) for you and your partner/joint homeowner for the tax year 1 April 2024 to 31 March 2025. If you received 'Working for Families tax credits', you need to state the tax credit and the amount received for each credit.

Section 8

For each dependant that you list in this section, you will need to provide details of any benefits received.

Section 9

Tick yes if you are a SuperGold card holder; no if you do not have a SuperGold card.

Section 10

The person applying for the rebate must sign and date the rates rebate application form.

Contact details to obtain proof of income

Ministry of Social Development

New Zealand Superannuation enquiries:

☎ Freephone 0800 552 002

Deaf, hearing or speech impaired:

☎ 029 286 7170

@ MSD_Deaf_Services@msd.govt.nz

Speak to someone in your language:

☎ 0800 559 009 for general enquiries

☎ 0800 552 002 for NZ Super or Veteran's Pension

Work and Income

People under 65 enquiries:

☎ Freephone 0800 559 009

Inland Revenue

Income Tax enquiries:

☎ Freephone 0800 775 247

🕒 Monday to Friday 8am to 6pm,
Saturday 9am to 1pm.

Working for families

Tax Credit enquiries:

☎ Freephone 0800 227 773

Application check list



Remember: If information is incorrect or missing, you will delay your rates rebate by several weeks. Have you done everything?

- ☐ I have filled in the application form to the best of my ability.
- ☐ I have listed all my forms of income from 1 April 2024 to 31 March 2025.
- ☐ I have included proof of income for all my forms of income.
- ☐ To show proof of interest, included is a Resident Withholding Certificate.
- ☐ I have included a copy of my signed SuperGold card. Alternatively I will present my signed SuperGold card in person at a council library for sighting and verification.
- ☐ I have signed and dated the application form.

