Te Poari ā-Rohe o Albert-Eden Te Rīpoata ā-Tau 2024/2025

ALBERT-EDEN LOCAL BOARD ANNUAL REPORT 2024/2025







Mihi

Titiro ki te Pane o Horoiwi. ka whakapukepuke, ka whakatiketike ki waho rā. He kawau, he kawau, he kawau! He kawau tikitiki ka eke ki te tāhuna tōrea. He kawau tikitiki ka eke ki te tāhuna ki Te Waitematā. Ko koutou ēna e ngā mataawaka i rite ai te kōrero, Ngā waka o Taikehu me he kāhui kātaha kapi-tai, ka eke! Kua eke, hui e, tāiki e! Te noho nei au i te kūrae i Takaparawhā, ka titiro whakawaho ki a koe Aotea e tū hihiwa mai rā i te pae o te moana o Hauraki. Ka hoki whakaroto ake aku mihi ki a Waiheke, ki a Rangitoto te pueanga mutunga a te moana. Kia ū mai anō au ki te one i Ōkahu, kia takahia e au te rārangi maunga i uta. Ki te tonga ko Maungarei, kei raro ko te Kōpua Kai a Hiku. Ka rere mā roto ki Puketāpapa, kia piki au ki Maungakiekie, Tūpō-o-te-tini. Ka whakamau taku haere mā te Ahikāroa a Rakataura kia taka atu au ki te Ara Whakapekapeka o Ruarangi. I konā ka aro tika atu au ki a koe e Maungawhau te tū whakahira tonu mai nā i te pū o te wheke, kua werohia nei e te Tūkoi o te Rangi, kia pokanoa au ki te pepeha a Tītahi. "Koia te pou whakairo ka tū ki Waitematā i ōku wairangitanga", kia whakaotihia noa ai ki te kōrero rā,

rising majestically out there. It is the visiting cormorant! It has alighted onto the beach of the oyster-catcher. A distinguished visitor has come to the Waitematā. It is you the descendants of the ancient voyagers, those who embody the axiom, The canoes of Taikehu, like shoals of herrings on the tide, you have arrived! The connections are made! So here I sit on the headland at Bastion Point, and I look out to Great Barrier Island shimmering on the Hauraki Harbour. Returning my gaze to Waiheke and then to Rangitoto, the last gift from the sea. Once more I stand on the shore at Ōkahu, from where I can traverse the ancient peaks. To the south is Maungarei below which lies the Panmure Basin. Flying inland I come to Puketāpapa from where I scale Maungakiekie, resting place of many who have passed on. I follow then the pathway to Mt Albert down into Pt Chevalier. From there I return to Mt Eden, shining gem at the heart of the great city, lanced by the Sky Tower so that I might appropriate the prophecy of Tītahi who said. "A tower that will stand in the Waitemata that is what I saw in my feverish dream", and to end it with the maxim, "So flows the goodness and riches of Tāmaki".

Look to the sandbanks at Achilles Point.

He kõrero mõ tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Albert-Eden Local Board area from 1 July 2024 to 30 June 2025.

You can read about our progress, expenditure, service performance and challenges faced in 2024/2025. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council's Longterm Plan 2024-2034 and the Albert-Eden Local Board Agreement 2024/2025.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

Contents About this report From the chairperson 5 Your board Projects and improvements 6 Our performance report 8 Local flavour 13 Funding impact statement 14

▼ Anzac Day 2025 commemoration at the Mount Albert War Memorial Hall



On the cover: Students performing at the Albert-Eden Schools' Cultural Festival 2024

"Te pai me te whai rawa o Tāmaki."



He kōrero mai i te heamana

From the chairperson

This year, the Albert-Eden Local Board adopted the Emergency Readiness and Response Plan which provides information for people living and working in our area on how to get ready for, and respond to, an emergency. We also continued working with our communities who were affected by the 2023 weather events, both for the physical clean up from flood damage and the social impacts such a devastating event can have.

We have started a strategic review aiming to deliver safe, sustainable, affordable and fit for purpose community assets. We also consulted on the Local Parks Management Plan which will guide the use, protection and development of local parks and reserves over the next 10 years.

We welcomed CLM to our area. They are the new service provider at the Mt Albert Aquatic Centre and Mt Albert Community and Leisure Centre. This change also brings in under-17's free swimming, which is something we have wanted for

We have been making steady progress towards reopening the Pt Chevalier Library. Following hugely disappointing delays, we have now demolished the old, leaking building and expect to open the new modular library in the town square in October 2025. We have worked with NZ Police, community

and other parts of council to help with safety concerns, including getting an increased police presence, more community wardens and better compliance. Supporting Pt Chevalier to be a safe and lively place will continue to be a priority for us, and the opening of the new library will bring life back into the town centre.

Next year is the first year of our new funding policy which means we will receive significantly more funding that we ever have before. We are excited to see this increased investment going into our community and I look forward to reporting back on what we can achieve with it.



Albert-Eden

Local Board

Ngā mihi,



Te Poari ā-Rohe o Albert-Eden

Albert-Eden Local Board



Contact us



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Tā mātou pūrongo whakahaere mahi

Our performance report

KEY

● ○ ○ Achieved ○ ○ ○ Substantially achieved (+/-2% slim margin) ○ ○ ● ○ Not achieved ○ ○ ○ ● Not measured

For more information on our service performance judgements and assumptions please refer to pages 122-123 of Volume 1 of this Annual Report.

Local Community Services

We supported strong, diverse communities through libraries and literacy, arts, culture and initiatives to increase the vibrancy of local town centres through place-making activities. We maintained local parks, community halls and recreational facilities for our residents. We contributed to community groups by providing accommodation and community grants and funded events, including the Albert-Eden Cultural Schools Festivals and ANZAC services which were delivered through a mix of council services, partnerships and volunteers.

Enable a range of choices to access community services and recreation opportunities

The number of visits to library facilities

The target for 2025 was reduced due to the Pt Chevalier library operating from a smaller site. The target has been met reflecting the ongoing community need for library services.

•	Target	Result
2025	318,000	357,895
2024	380,148	336,385

Percentage of time physical library services are accessible to the community¹

Albert-Eden libraries had one closure this financial year for an external public health and safety incident.

0000	Target	Result
2025	100%	99.9%
2024	New measure	New measure

Number of visits to Pool and Leisure Centres

••••	Target	Result
2025	567,000	584,086
2024	New measure	New measure

Percentage of time main Pool and Leisure Centre services are accessible to the community¹

••••	Target	Result
2025	95%	99.9%
2024	New measure	New measure

Percentage of local community facility asset components that are not in poor or very poor condition²

•	Target	Result
2025	87 %	94.0%
2024	New measure	New measure

Provide opportunities for communities to lead and deliver their own initiatives

Number of local community events delivered

We delivered Big Gay Out and the Sandringham Street Festival (funded through the board's Event Partnership fund) and the Albert-Eden school's cultural festival. The board had also planned to contribute to the Dominion Road Moon Festival, however this was cancelled by the event organiser.

0000	Target	Result
2025	4	3
2024	New	New

Number of partner organisations supported to sustain their governance capacity and capability

Targets were set conservatively as this is a new measure; however, outcomes surpassed expectations, supported by local board funding and reflecting strong community interest.

	•	Target	Result
	2025	10	17
ď	2024	New measure	New measure

Provide urban green spaces (local parks, paths and ngahere) and access to the coast

Percentage of local parks, facilities and spaces meeting maintenance quality standards³

••••	Target	Result
2025	90%	94.0%
2024	New measure	New measure

Percentage of local open space asset components that are not in poor or very poor condition²

6.5 per cent of assets are currently rated as poor, and 2 per cent as very poor. While most poor-condition assets have been renewed, a significant proportion of land fixture assets - such as bins, fitness equipment, drinking fountains and seating - have deteriorated from average to poor or very poor condition. Next financial year, the board will receive an increase of \$3.3 million for capital spend through fairer funding, the majority of which has been allocated to renewals.

	Target	Result
2025	95%	91.4%
2024	New	New

Number of trees planted in the Urban Ngahere programme

Urban Ngahere delivers specimen trees intended to be over 3m tall. Additional plantings occur outside this programme.

•	Target	Result
2025	36	38
2024	New measure	New measure

1. This measure compares actual opening hours to advertised opening hours to achieve a result.
2. For definitions of "Community Facilities" and "Local open space assets" please refer to the Glossary in Volume 1 of

^{2.} For definitions of "Community Facilities" and "Local open space assets" please refer to the Glossary in Volume 1 of this Annual Report, pages 124-126

^{3.} Maintenance quality standards are defined through SOP (Standard Operating Procedures) and asset maintenance contracts. These standards are monitored by staff who have received specialised training and are audited through a quality process to ensure consistent scoring.



Local planning and development

We maintained our support and collaboration with local business associations and our four Business Improvement Districts (BIDs) create vibrant town centres and improve local economic development.

Support a strong local economy

Percentage of Business Associations meeting their Business Improvement District (BID) targeted rate grant agreement obligations

All business associations complied with their BID policy obligations.

•	Target	Result
2025	100%	100%
2024	100%	100%

Local environmental management

We continued investing in the restoration of Waitītiko / Meola and Te Auaunga/ Oakley Creeks. We partnered with Urban Ark to enable and co-ordinate community conservation groups and schools to improve native biodiversity in the board area. We continued support for the community to live more sustainably through initiatives such as the Maungakiekie Songbird programme, Eco-neighbourhoods and the Tumeke Cycle Space at Gribblehirst Park.

Protect, improve and minimise risks to the natural environments and cultural heritage

Number of community groups supported in sustainable initiative programmes

Participation in sustainability programmes exceeded the target, reflecting strong community interest in environmental initiatives.

•	Target	Result
2025	9	33
2024	New measure	New measure

Number of community groups supported in stream enhancement programmes

Targets for this measure were set conservatively as it is the first year of reporting. However, interest from community groups was greater than expected allowing us to exceed the target.

•	Target	Result		
2025	4	5		
2024	New measure	New measure		

Number / hours of volunteers undertaking animal and/or plant pest control

The volunteer target of 517 included both the Maungakiekie Songbird programme and the Waitītiko / Meola Creek Restoration Work (288 households and 229 volunteers respectively). Maungakiekie Songbird had 399 households engaged in its programme during the year and the creek restoration work supported 5 community groups. The actual number of volunteers and hours participating in these programmes are not measured.

••••	Target	Result	
2025	517 volunteers 1030 hours	Not measured	
2024	New measure	New measure	

Local governance

Activities support the local board to engage with and represent their communities and make decisions on local activities including providing strategic advice, developing local board plans, agreements and work programmes, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

Respond to the needs and aspirations of mana whenua and Māori communities

Number of local activities that deliver moderate to high outcomes for Māori as outlined in 'Kia Ora Tāmaki Makaurau' (Council's Māori outcomes framework).

•	Target	Result
2025	Set baseline	6
2024	New measure	New measure



The new water fountain at Coyle Park in Pt Chevalier





▲ New plastic seats at Harbour View Reserve in Point Chevalier

▼ New play equipment at Walker Park in Point Chevalier



Te āhuatanga ā-rohe

Local flavour

Better connections for Greenwoods Corner

Epsom's Greenwoods Corner is a safer and better connected town centre following a much-needed transport upgrade.

Located between Epsom and Royal Oak at the intersection of Pah and Manukau Roads, Greenwoods Corner is a thriving shopping village with restaurants, cafés, and retail businesses.

The triangle-shaped layout of the intersection is unique because of the angle where Pah and Manukau Roads connect, with kerbside parking located inside the intersection.

To improve safety for pedestrians, and to create easier connections, the Albert-Eden Local Board funded a \$547,000 upgrade.

Dominique Bonn, President of the Greenwoods Corner Epsom Business Association, says the upgrades are a welcome addition to the area.

"I'm really pleased we've managed to land on a design that's going to best serve our community and the different users of Greenwoods Corner," says Dominique.

"This work and its upgrade have been a long-time coming, and there's been lots of constructive planning that's gone into place to land on a final design that's enabled a safer and improved connections for Greenwoods Corner to ensure the area continues to thrive."

New and improved design for **Greenwoods Corner**

- a new traffic-light controlled crossing near 571 Manukau Road
- realignment of the existing staggered crossing with traffic lights at 582 Manukau Road to a standard crossing with traffic lights.
- rebuilding footpaths and installing yellow pavers to improve connections and road crossings
- extending the kerb at the north-east corner of the intersection so it's safer for pedestrians and to reduce the distance between one side of the signalised crossing and the other
- installing new signage and paint new road markings to support the proposed changes.





Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2025

\$000s	Notes	Actual 2024/2025	Annual Plan 2024/2025*	Annual Plan 2023/2024
Sources of operating funding:				
General rates, UAGCs, rates penalties		16,190	16,190	15,436
Targeted rates			610	592
Subsidies and grants for operating purposes		31	28	28
Fees and charges 1		2,650	2,084	2,044
Local authorities fuel tax, fines, infringement fees and other receipts 2		426	109	163
	Total operating funding		19,022	18,263
Applications of operating funding:				
Payments to staff and suppliers 3		16,172	14,969	14,609
Finance costs		1,639	1,639	633
Internal charges and overheads applied		2,262	2,262	2,558
Other operating funding applications Total applications of operating funding		0 20,073	0 18,870	0 17,800
Total applications of operating funding		20,073	10,070	17,800
Surplus (deficit) of operating funding		(194)	152	463
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt		3,777	3,736	4,271
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		3,777	3,736	4,271
Application of capital funding:				
Capital expenditure:		32		000
	- to meet additional demand		238	238
- to improve the level of service		761	416	36
- to replace existing assets		2,790 0	3,235 0	4,461 0
Increase (decrease) in reserves Increase (decrease) in investments		0	0	0
Total applications of capital funding		3,583	3,889	4,735
Surplus (deficit) of capital funding		194	(152)	(463)
Funding balance		0	0	0

^{*} Same target as the Year 1 of the Long-term Plan 2024-2034

Variance explanation Actual 2024/2025 to Annual Plan 2024/2025

- 1. We earned more from fees than planned, mainly because more people played at Chamberlain Golf Course than forecast.
- 2. We received more income than planned, mainly because we got insurance payments for storm damage at Mt Eden War Memorial Hall that weren't originally budgeted.
- 3. We spent more than expected on staff and suppliers because of unbudgeted work on the accessway to the Mount Albert Aquatic Centre. Since the accessway isn't on council land, it's treated as an operating cost.



▲ The Albert-Eden Schools' Cultural Festival 2024



▲ The repaired Waterview Downs Bridge

