

Te Poari ā-Rohe o Henderson-Massey Te Rīpoata ā-Tau 2024/2025

HENDERSON-MASSEY LOCAL BOARD ANNUAL REPORT 2024/2025



Volume
2.5

Henderson-Massey
Local Board
Auckland Council



Mihi

E nga pītau whakarei o te waka,
e nga rau tītapu o te iwi,
e aku hei māpuna,
e taku iti e taku rahi, koutou kua mahue mai nei
hei toka pīringa mōku i te ora,
hei ruruhau i nga hau āwhio o te wā.
E aku whakakai pounamu, e aku māpihi maurea,
kia oho te mauri, kia māiri o koutou wairua,
kia hora te marino,
tēnā koutou katoa.
Tēnei au te noho atu nei i te tihi o Te Pae o te Rangi,
i tīhorea ai te whenua kia kī ake au,
e koe e te hau o te uru te wawā rā,
me te kī mai, e kore au e ora i ngā hau kōtiu,
i āia ai te pūpūtara ki uta.
Nāu nei te tonono kia piki ake au
i ngā tai whakatū a Kupe ki te Waonui a Tiriwhā
me te Pae o te Rangi,
Kia titiro whakaroto ahau ki te maunga o Puketōtara,
kei raro e rere ana ko te awa o Waitākere
kei tētahi taha ko Puke Whakataratara,
kei tua ko Te Whau.
Koinei rā te rohe kāinga o Te Au o Te Whenua
me te Te Kawerau a Maki,
ko rātou nei te whāriki
i āhei ai te nohoa o tēnei moka o
te rohe e tini whāioio kua whakakāinga ma.
Kua kōhatu nei nga paparahi ki te whenua,
i tangata whenuatia ai tātou katoa.
I whaikiko ai te kōrero,
“Ko te hāpori te tauawhi i te taiao,
he mea motuhake, rerenga kē.”
Kia hiwa rā, kia hiwa rā.

To all those who adorn the prow of this canoe,
to the revered leaders of the people,
to my treasured heirlooms,
the lesser and the greater parts of me,
you who are my refuge in life,
my shelter from the storms of time.
My objects of affection,
let your very being flourish, let your spirit be at peace,
let the calm be widespread,
I send greetings to you all.
Here I sit on the ridgeline of Te Pae o te Rangi,
where the land had been laid bare,
and the roaring wind of the west whispers,
that I would not survive the blast of the northerly wind,
that would drive the paper nautilus to shore.
It was you who commanded me to ascend from
the raised seas of Kupe, to the forest of Tiriwhā,
and Te Pae o te Rangi.
So I look inland to Puketotara,
at the foot of which runs the Waitākere river
on one side stands Massey
and on the other – Te Whau.
Home of Te Au o te Whenua
and Te Kawerau a Maki,
the original settlers,
they laid the way
for later travellers to make a home here.
They cast their footprints in stone upon these precincts
of the region, and so made settlers of us all.
Which gives substance to the adage,
“Communities connected to their natural
environment are unique and diverse.”
Let us grow with vigour.

◀ On the cover: Come fly a kite 2025

He kōrero mō tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Henderson-Massey Local Board area from 1 July 2024 to 30 June 2025.

You can read about our progress, expenditure, service performance and challenges faced in 2024/2025. It’s part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council’s Long-term Plan 2024-2034 and the Henderson-Massey Local Board Agreement 2024/2025.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how **together we’re delivering for Auckland.**

Contents

About this report	3
From the chairperson	4
Your board	5
Projects and improvements	6
Our performance report	8
Local flavour	13
Funding impact statement	14

▼ Henderson Christmas Festival



He kōrero mai i te heamana

From the chairperson

Despite the ongoing impact of financial challenges associated with the need to rebuild damaged infrastructure and global inflation, the Henderson-Massey Local Board has been able to plan carefully and work within a constrained budget to maintain an effective work programme for our community.

Some significant achievements in our capital works programme include:

- new playground in Ranui
- significant investment in machinery and other infrastructure repairs at the Westwave Aquatic Centre
- upgrades at the Sturges West Community House.

As well as the capital works programme, we developed a Local Emergency Readiness and Response Plan, and a top priority was maintaining funding levels to our community partners, who deliver outstanding support and services to the local community. These community groups provide a great service to residents.

Our community events programme was well attended again this year. These events included Snow in the Park, Come Fly a Kite and the Henderson Christmas Festival. The local Diwali and Holi festivals, Chinese Food Festival, Matariki and Waitangi Day celebrations were planned and delivered by community groups working with the council. Celebrating the diversity of our communities gives a sense of inclusion, respect and understanding. The various ethnic events held in the Henderson-Massey area reflect both the diversity and the inclusion of residents.

Respect for the environment is also important. We invested in environmental projects that focus on community resilience, such as funding the Climate Action Activator who supports community-led delivery of our local Climate Action Plan. Our long-standing community partners continued to deliver accessible and popular programmes for their communities on tight budgets.

As always, we could not do all of this without the contribution that volunteers and community groups make in our local board area. We acknowledge and thank them for their service to our community.

cf Carter

Hon Chris Carter
Chairperson,
Henderson-Massey
Local Board



Te Poari ā-Rohe o Henderson-Massey

Henderson-Massey Local Board



▲
(L to R) Ingrid Papau, Dan Collins, Peter Chan, Brooke Loader, Hon Chris Carter (chairperson), Will Flavell (deputy chairperson), Brenda Brady, Oscar Kightley

Contact us



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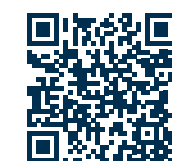
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Ngā kaupapa me ngā whakapaipai ake

Henderson-Massey projects and improvements

Key to current and planned projects

✓
Delivered projects

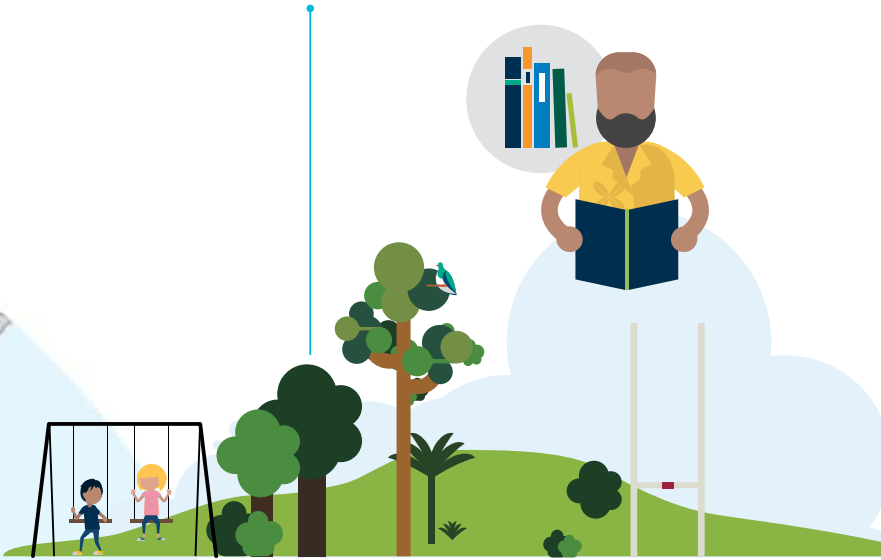
- 1 Harbourview-Orangihina - install shared path connection
- 2 Toi / Coletta Esplanade and Henderson Creek Esplanade - install shared path lighting
- 3 Tui Glen Reserve / Inanga / Chilcott Brae - upgrade shared path
- 4 Te Pae o Kura / Kelston Community Centre - comprehensive renewal
- 5 Ranui Domain - upgrade playground, park furniture and footpath connections
- 6 Te Atatu Peninsula Park - upgrade sports lighting and sports field

🚶
Current projects

- 1 Te Atatū ki te Tonga / Te Atatū South Park - renew southern driveway
- 2 Lloyd Morgan Lions Club Park - upgrade park amenities
- 3 Te Atatu ki te Tonga / Te Atatu South Park & Neville Power Memorial Park - upgrade park amenities
- 4 Rengarenga / St Margarets Park - upgrade playground and park furniture
- 5 Horowai / Roberts Field - develop nature play area

Map legend

- 📍 Local board office
- 🌳 Public open space (Unitary Plan)
- 🛣️ Motorway
- 🛣️ Major road
- 🛣️ Arterial road
- 🛣️ Medium road
- 🛣️ Minor road



We are home to more than **150** local parks and sportsfields, **4** libraries, **1** youth centre, **9** community centres, **2** leisure centres and **1** pool



18 per cent of residents identify as **Māori**, **11** mana whenua iwi/hapū have an interest in Henderson-Massey



Data sources: Council Growth Scenario AGS23v1 (Feb 2024), StatsNZ Census 2023 (initial release May 2024)

Tā mātou pūrongo whakahaere mahi

Our performance report

KEY

●●●● Achieved ●●●● Substantially achieved (+/-2% slim margin) ●●●● Not achieved ●●●● Not measured

For more information on our service performance judgements and assumptions please refer to pages 122-123 of Volume 1 of this Annual Report.

Local Community Services

We supported strong, diverse, and vibrant communities through libraries and literacy, arts and culture, parks, sport and recreation, and events delivered through a mix of council services, community group partnerships and volunteers.

We progressed the ‘play advocacy’ programme which delivers diverse play opportunities outside traditional playground spaces such as installing tree swings and supporting libraries to increase their play provision.

We continued to fund the Community Arts Broker to support community-led arts activities and included activities such as hands-on screen printing workshops and the theatrical production Kopū which highlighted wāhine Māori representation.

We delivered signature free local events such as Snow in the Park, attended by 4,000 people, and Come Fly a Kite with an estimated 2,500 attending.

Enable a range of choices to access community services and recreation opportunities

The number of visits to library facilities	●●●●	Target	Result
	2025	606,000	688,611
	2024	588,235	676,828

Visitor numbers remained consistently above target throughout the year with quarter three exceeding target by 40 per cent. This reflects sustained community engagement and aligns with wider regional growth in library usage.

Percentage of time physical library services are accessible to the community ¹	●●●●	Target	Result
	2025	100%	99.6%
	2024	New measure	New measure

Henderson-Massey libraries had six closures this financial year, totaling 26.5 hours - just 0.2 per cent of total planned hours. These closures were due to staffing and health and safety challenges. In all other situations, Henderson-Massey libraries were open and dedicated to serving their communities.

Number of visits to Pool and Leisure Centres	●●●●	Target	Result
	2025	685,000	904,394
	2024	New measure	New measure

Visitor numbers exceeded the target this year, partly due to attendance and behaviours returning to pre-COVID levels of activity and engagement. West Wave experienced a 15 per cent increase in membership over the 2024/2025 financial year, with a net gain of 553 members.

Percentage of time main Pool and Leisure Centre services are accessible to the community ¹	●●●●	Target	Result
	2025	95%	99.6%
	2024	New measure	New measure

Percentage of local community facility asset components that are not in poor or very poor condition ²	●●●●	Target	Result
	2025	80%	93.7%
	2024	New measure	New measure

Within the building portfolio, a significant proportion of roof system assets, including roof panels, gutters, fascias, and downpipes, are currently in average condition, and expected to deteriorate further as part of standard asset lifecycle. These components are anticipated to require renewal over the coming years and will be incorporated into our renewals planning process.

Number of local community events delivered	●●●●	Target	Result
	2025	13	13
	2024	New measure	New measure

Provide opportunities for communities to lead and deliver their own initiatives

Number of partner organisations funded to deliver placemaking activities	●●●●	Target	Result
	2025	50	52
	2024	New measure	New measure

Provide urban green spaces (local parks, paths and ngahere) and access to the coast

Percentage of local parks, facilities and spaces meeting maintenance quality standards ³	●●●●	Target	Result
	2025	90%	89.1%
	2024	New measure	New measure

Percentage of local open space asset components that are not in poor or very poor condition ²	●●●●	Target	Result
	2025	95%	95%
	2024	New measure	New measure

5 per cent of assets are currently rated as poor, and 1.7 per cent as very poor. While most poor-condition assets have been renewed, a significant proportion of land fixture assets - such as bins, fitness equipment, drinking fountains and seating - have deteriorated from average to poor or very poor condition. While most poor-condition assets have been renewed, a portion of those previously rated as average have now deteriorated into the poor category. The movement from average to poor condition should be covered by the current work programme for the next financial year.

Number of trees planted in the Urban Ngahere programme ⁴	●●●●	Target	Result
	2025	44	48
	2024	New measure	New measure

1. This measure compares actual opening hours to advertised opening hours to achieve a result.

2. For definitions of “Community Facilities” and “Local open space assets” please refer to the Glossary in Volume 1 of this Annual Report, pages 124-126

3. Maintenance quality standards are defined through SOP (Standard Operating Procedures) and asset maintenance contracts. These standards are monitored by staff who have received specialised training and are audited through a quality process to ensure consistent scoring.

4. Urban Ngahere delivers specimen trees intended to be over 3m tall. Additional plantings occur outside this programme.

Local planning and development

We supported local town centres and communities to thrive by developing town centre plans and development, supporting Business Improvement Districts (BIDs), and heritage plans and initiatives.

Support a strong local economy

Percentage of Business Associations meeting their Business Improvement District (BID) targeted rate grant agreement obligations		Target	Result
	2025	100%	100.0%
	2024	100%	100%

Local environmental management

We continued to support healthy ecosystems and sustainability through local board-funded initiatives such as planting, pest control, stream and water quality enhancements, healthy homes, and waste minimisation projects.

We supported Te Wai o Pareira community group to engage with the local community to support water quality improvements in Te Wai o Pairera Henderson Creek which included events at Tawa Esplanade and collaboration with Te Kawerau ā Maki, Community Waitākere pest control, Earth Action Trust, and Healthy Waters Safe Networks team to address local environmental issues.

We supported volunteer ecological and environmental initiatives including the Project Twin Streams programme which engages communities around restoring streams and encouraging environmental initiatives.

We granted funds to the Whau Coastal Walkway Environment Trust to promote and advocate for completion of the Te Whau Pathway project.

Protect, improve and minimise risks to the natural environments and cultural heritage

Number of community groups supported in sustainable initiative programmes		Target	Result
	2025	64	67
	2024	New measure	New measure

Number of events/workshops held for sustainable outcomes		Target	Result
	2025	2	2
	2024	New measure	New measure

Local governance

Activities in this group supported the board in engaging with and representing its communities, and making decisions on local activities. This included strategic advice; local board plans, agreements and work programmes; community engagement including relationships with mana whenua and Māori communities; and democracy and administrative support.

Respond to the needs and aspirations of mana whenua and Māori communities

Number of local activities that deliver moderate to high outcomes for Māori as outlined in ‘Kia Ora Tāmaki Makaurau’ (Council’s Māori outcomes framework).		Target	Result
	2025	Set baseline	24
	2024	New measure	New measure

▼ Te Whau Pathway under construction





▲ Rānui Domain Playground



▲ Kids Arts Festival at Corban Estate Arts Centre. Photo credit: Martine Lord

Te āhuatanga ā-rohe

Local flavour

\$6.5 million Te Pae o Kura upgrade complete

The much-anticipated \$6.5 million refurbishment of Te Pae o Kura – Kelston Community Centre is complete and has been opened with a blessing.

Te Kawerau ā Maki led the blessing of the centre, followed by a performance from Kelston Intermediate students and a speech from Henderson-Massey Local Board Deputy Chair Will Flavell.

Flavell reflected on the importance of the space for use as a meeting, practice and performance space for the whole community.

“Today we celebrate not just the reopening of the building, but the spirit of the community. For us, this is an important place to connect with and contribute to our community.

“The refurbished centre is a modern, community-focused space that is weathertight, easier to maintain, and features improved insulation and acoustics. The new deck makes the most of the sweeping view towards the city.”

“The board extends a massive thank you to all of the teams involved in this key project.”

While the refurbishment has created a modern and updated feel to the centre, Deputy Chair Will Flavell notes that much of the character and memory of the original building is maintained.

“Our community has used this centre for decades, and when I come here, I can still feel that it is the same centre that has always been here.

“The much-needed refurbishment breathes new life into Te Pae o Kura for rangatahi and future generations to use and enjoy.”

Te Kawerau ā Maki has been involved in the



project from an early stage, and in 2019 gifted the name for the facility and special names for each of the main spaces.

Robin Taua-Gordon from Te Kawerau ā Maki says they are thankful and lucky enough to be able to gift the names of the facility.

“The building is called Te Pae o Kura, referring to the perch of Kura because when you’re standing out the front there, you can see a beautiful vista of the city. Kura relates to Te Ipu Kura a Maki which was the original name of Tāmaki Makaurau.”

Staff and designers worked with Te Kawerau ā Maki to realise their vision for the entryway and to integrate colour schemes with the names for each space.

Built in 1978, the needs of the community outgrew the centre in its original form.

With critical structural strengthening and interior updates required alongside changing needs for the space, Henderson-Massey Local Board approved the comprehensive renewal of Te Pae o Kura in 2021.

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2025

\$000s	Notes	Actual 2024/2025	Annual Plan 2024/2025*	Annual Plan 2023/2024
Sources of operating funding:				
General rates, UAGCs, rates penalties		30,450	30,450	29,248
Targeted rates		561	588	545
Subsidies and grants for operating purposes		89	83	90
Fees and charges		5,945	6,078	5,608
Local authorities fuel tax, fines, infringement fees and other receipts		510	523	489
Total operating funding		37,554	37,723	35,979
Applications of operating funding:				
Payments to staff and suppliers	1	32,912	29,959	28,911
Finance costs		3,042	3,042	1,654
Internal charges and overheads applied		4,254	4,254	4,799
Other operating funding applications		0	0	0
Total applications of operating funding		40,207	37,255	35,365
Surplus (deficit) of operating funding		(2,653)	468	615
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	33,241	13,131	18,726
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		33,241	13,131	18,726
Application of capital funding:				
Capital expenditure:	3			
- to meet additional demand		1,030	1,014	5,119
- to improve the level of service		20,365	5,868	660
- to replace existing assets		9,193	6,716	13,562
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding		30,588	13,599	19,340
Surplus (deficit) of capital funding		2,653	(468)	(615)
Funding balance		0	0	(0)

* Same target as the Year 1 of the Long-term Plan 2024-2034

Variance explanation Actual 2024/2025 to Annual Plan 2024/2025

1. We spent more than expected on staff and utilities. This was mainly because of wage increases to support the living wage and higher costs for things like electricity, gas, and water due to rising market prices. There was also a higher share of full facility maintenance contract costs than originally planned.
2. We spent more than expected on capital projects and payments to staff and suppliers, which required an increase in borrowings in this local board. These increases have been offset by reductions in other local boards and Group of Activities.
3. We spent more than planned on the Te Whau pathway project because some key parts were completed earlier than expected. This is a multi-year project and is funded by central government and Henderson-Massey and Whau Local Boards.



▲ Tipping Point’s newest store at Waiōrea Community Recycling Centre

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