Te Poari ā-Rohe o Māngere-Ōtāhuhu Te Rīpoata ā-Tau 2024/2025

# MÄNGERE-ÖTÄHUHU LOCAL BOARD ANNUAL REPORT 2024/2025







# Mihi

Tuia te rangi e tuu iho nei, Tuia te papa e takoto ake nei, Tuia ki te waahi ngaro, ki a raatou maa. He kura ka tangihia, he maimai aroha. Ka mihi ki te whare o Pootatau me te ahurewa tapu o Te Kiingitanga. Me whakahonore too taatou Kuini, Ngā Wai Hono i te Poo, pai maarire ki a ia me toona whare. Mai i Te Riu o Waikato ki Te Taahuhutanga o te Waka o Tainui ki Ngaa Hau Maangere. Ka titiro atu ahau ki runga. He manu e rere raa i te tihi o Te Pane a Mataoho. Ka rere atu raa ki te raawhiti, ka rangona te moana e tangi tiikapa ana. Ka huri atu ki te uru ki Te Maanukanuka o Hoturoa ko te kaahui tipua ka whakamihia. Ka hoka te manu ki Te Ihu a Mataoho, ki a Maungataketake. Kia hiwa raa! Ko Te Motu o Hiaroa ki tai. Ko Te Puketaapapatanga a Hape ki uta. Ka rere tonu ki Te Puukaki Tapu o Poutuukeka e kiia raa ko 'Ngaa Tapuwae o Mataoho'. E tau ana! He ara moo taatou - he kaupapa aa-rohe hei arataki i ngaa mahi kei mua i a taatou katoa. Ko te wawata, ka haere whakamua tonu, kia tutuki ai ngaa whakaritenga katoa, hei oranga moo te rohe me oona iwi. Kia ea ai te koorero, 'Te pai me te whai rawa o Taamaki'. Bind the sky on high, bind the earth below, bind all that which is not seen, and those now passed. We acknowledge and we remember them. We honour the house of Potatau Te Wherowhero and the sacred mantle of the Māori King Movement. We acknowledge the leadership of Queen Nga Wai hono I te Poo, may peace be with her and her household. From Waikato to Ōtāhuhu where the Tainui waka was carried overland and then to Mangere. I look upward. There is a bird at the summit of Mangere Mountain. It sets flight eastward where the cry of Tīkapa Moana is heard. He turns westward to Manukau Harbour, there, the spiritual guardians are acknowledged. The bird coasts to Ihumātao. then to Maungataketake. Heed its call. There's Puketutu Island out just offshore, with Puketāpapa inland. His flight journeys on to Pūkaki (Crater) also known as The Sacred Footprints of Mataoho. There, he rests. This is a path for us – a neighbourhood endeavour, designed to lead the work that lies before us all. We hope that progress continues until all aspirations are met, for the benefit of the region and all its people.

◆ On the cover: Tamariki (children) enjoying the Love Your Maunga event at Te Pane-o-Mataaho and Te Ara Pueru / Māngere Mountain. Image: Love Your Maunga.

May the axiom hold,

"The wealth and abundance of Tāmaki."

### He kõrero mõ tēnei rīpoata

# **About this report**

This annual report tells the story of how Auckland Council has performed in delivering services in the Māngere-Ōtāhuhu Local Board area from 1 July 2024 to 30 June 2025.

You can read about our progress, expenditure, service performance and challenges faced in 2024/2025. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council's Longterm Plan 2024-2034 and the Māngere-Ōtāhuhu Local Board Agreement 2024/2025.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland**.

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▼ Ramadan Iftar community dinner, Tōia Library-Te Pātaka Kōrero o Ōtāhuhu (Ōtāhuhu)/





He kōrero mai i te heamana

# From the chairperson

### Talofa lava, tēnā koutou katoa, warm greetings,

As Chair of the Mangere-Ōtahuhu Local Board, I'm proud to reflect on a year of strong progress and meaningful delivery through the 2024/2025 work programme. Despite ongoing budget pressures, we've stayed focused on wellbeing, safety, active spaces, and protecting our environment.

Over the past year, we've delivered key projects that improve everyday life:

- Ōtāhuhu's Thomas Clements Senior Citizens Hall was fully refurbished, making it more accessible and comfortable for our kaumātua.
- In Mangere town centre, we're focused on working with the town centre manager to add improved canopy shelter for yearround events, so the space feels better and welcoming for all.
- Sportsfields and lighting were upgraded at Sturges and Seaside Parks, and David Lange Park gained new netball courts and a refreshed toilet block, encouraging greater use.
- New ablution blocks and playground upgrades at Kiwi Esplanade and Ngā Hau Māngere / Mangere Centre Park have made our parks more family friendly.
- Roof and gutter renewals at the Ōtāhuhu Pool and Leisure Centre and Mangere Arts Centre help keep these community hubs vibrant and accessible.

Our community grants programme has empowered local groups to deliver inclusive, culturally rich events, like youth markets and celebrations that build connection and pride.

We've also deepened partnerships with mana whenua and local groups like Hau Kāinga, who help protect our cultural and natural heritage. Collaboration with our Business Improvement Districts has improved safety and helped enliven public spaces with events that bring people together. We also acknowledge Auckland Transport's Safe School Streets programme which keep schools such as Viscount Primary School safe with improvements including speed humps, bollards, and a raised crossing. These help reduce traffic risks and support more children walking or biking to school.

Environmental care remains a priority. We've progressed waterway restoration at Harania and Te Ararātā streams with support from volunteers, schools, and businesses. Our Industrial Pollution Prevention Programme has worked with many local businesses to reduce harm to our waterways, showing how collaboration gets results.

We've continued to advocate strongly for fairer, more equitable funding from Auckland Council. Māngere-Ōtāhuhu is a diverse, growing community with high needs and incredible strengths. We will keep pushing for funding that reflects both.

Looking ahead, the board remains committed to town centre safety, better public transport, and more opportunities for rangatahi. We'll keep supporting culture, sport, and environmental action that strengthens pride and belonging.

Thank you to our residents, mana whenua, businesses, and partners. Together, we're shaping a thriving, resilient Mangere-Ōtahuhu for generations to come.

Fa'afetai tele lava, ngā mihi nui,



Te Poari ā-Rohe o Māngere-Ōtāhuhu

# Māngere-Ōtāhuhu Local Board



### Contact us



Shop 17, 93 Bader Drive Mängere Town Centre, Mängere, Auckland 2022



By appointment only



**Auckland Council** Private Bag 92300, Auckland 1142 09 301 0101



MāngereŌtāhuhulocalboard@aucklandcouncil.govt.nz



aucklandcouncil.govt.nz/mangereotahuhu







### Tā mātou pūrongo whakahaere mahi

# **Our performance report**

#### **KEY**



For more information on our service performance judgements and assumptions please refer to pages 122-123 of Volume 1 of this Annual Report.

# **Local Community Services**

We supported vibrant and diverse communities through libraries, arts, parks, sports, and events delivered in partnership with council services, community groups, and volunteers. Funding was provided for training and workshops to build the capacity of local organisations, particularly in high needs areas, enabling them to lead and deliver community-driven initiatives.

#### Enable a range of choices to access community services and recreation opportunities

#### The number of visits to library facilities

For most of the year, visits to Mangere-Ōtahuhu Libraries performed as expected, staying on target. However, visits in Q3 exceeded target by 39 per cent. This exceptional result reflected the consistently high customer satisfaction with our services.

<b>2025 373,000 396,798</b> 2024 396,464 397,911	••••	Target	Result
2024 396,464 397,911	2025	373,000	396,798
	2024	396,464	397,911

#### Percentage of time physical library services are accessible to the community<sup>1</sup>

Māngere-Ōtāhuhu libraries had 10 closures this year, most lasting less than half a day. In total, the closures amounted to 24 hours - just 0.2 per cent of the total planned hours. These closures were due to facility issues, staff sickness, and health and safety challenges. Despite these minor disruptions, Mangere-Ōtahuhu libraries remained operational and dedicated to serving their communities.

0000	Target	Result
2025	100%	99.8%
2024	New measure	New measure

#### **Number of visits to Pool and Leisure Centres**

Visitor numbers exceeded the target this year, in part due to numbers and behaviours returning to pre-COVID levels.

	Target	Result
2025	516,000	517,071
2024	New measure	New measure

#### Percentage of time main Pool and Leisure Centre services are accessible to the community1

The time centres were available to customers is within the target range for the quarter and year.

••••	Target	Result
2025	95%	99.7%
2024	New measure	New measure

#### Percentage of local community facility asset components that are not in poor or very poor condition<sup>2</sup>

•	Target	Result
2025	<b>77</b> %	<b>79</b> %
2024	New measure	New measure

#### Number of local community events delivered

While 13 events were scheduled for funding this year, one event was not delivered. The Portage Crossing & Family Festival did not proceed, as the organisers did not access the available funding during the year.

0000	Target	Result
2025	13	12
2024	New measure	New measure

#### Number of activities and events delivered which support local communities to be physically active

••••	Target	Result
2025	<b>7</b> 5	80
2024	New measure	New measure

#### Provide opportunities for communities to lead and deliver their own initiatives

#### Number of partner organisations supported to sustain their governance capacity and capability

Targets were set conservatively as this is a new measure; however, outcomes surpassed expectations, supported by local board funding and reflecting strong community interest.

•	Target	Result
2025	10	22
2024	New measure	New measure

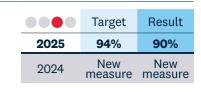
#### Provide urban green spaces (local parks, paths and ngahere) and access to the coast

Percentage of local parks, facilities and spaces meeting maintenance quality standards.3



#### Percentage of local open space asset components that are not in poor or very poor condition<sup>2</sup>

5.7 per cent of assets are currently rated as poor, and 4.3 per cent as very poor. While most poor-condition assets have been renewed, a significant proportion of land fixture assets - such as bins, fitness equipment, drinking fountains and seating - have deteriorated from average to poor or very poor condition. These will form part of our renewals planning.



1. This measure compares actual opening hours to advertised opening hours to achieve a result.
2. For definitions of "Community Facilities" and "Local open space assets" please refer to the Glossary in Volume 1 of this Annual Report, pages 124-126

3. Maintenance quality standards are defined through SOP (Standard Operating Procedures) and asset maintenance contracts. These standards are monitored by staff who have received specialised training and are audited through a quality process to ensure consistent scoring.

Local Community Services measures cont'd over



## **Local planning and development**

We supported local town centres and communities to thrive through town centre plans and development, Business Improvement Districts, and heritage plans. These efforts aimed to create more attractive, accessible, and vibrant spaces for residents, businesses, and visitors.

To further strengthen the local economy, we funded an Economic Broker whose role is to identify and explore economic opportunities within Mangere-Ōtāhuhu. The broker works closely with local businesses and entrepreneurs, helping them build networks, access resources, and make strategic connections to grow and succeed. This approach supports a more resilient and inclusive local economy that reflects the strengths and diversity of our community.

#### Support a strong local economy

#### Percentage of Business Associations meeting their Business Improvement District (BID) targeted rate grant agreement obligations

The Mangere East Village BID was non-compliant with BID policy and will be discontinued from 30 June 2025. The result is beyond the control of the local board, as BIDs may become non-compliant during the year, without influence from the Local Board.

••••	Target	Result
2025	100%	80%
2024	100%	80%

# Local environmental management

We support healthy ecosystems and long-term sustainability through a range of local board-funded initiatives designed to care for our natural environment and promote climate resilience. These include native planting and restoration projects, pest control efforts to protect biodiversity, stream and water quality enhancements, healthy homes initiatives to improve energy efficiency and wellbeing, and waste minimisation programmes that encourage responsible resource use within the community.

As part of our commitment to environmental protection, we continued funding the Ōtāhuhu Industrial Pollution Prevention Programme. This initiative works collaboratively with local industries to raise awareness of how their practices may impact nearby waterways and provides practical guidance on reducing pollution. Through these efforts, we aim to protect and restore the health of our local ecosystems while supporting community-led action and sustainable behaviour change.

#### Protect, improve and minimise risks to the natural environments and cultural heritage

#### Number of community groups supported in sustainable initiative programmes

The result of 25 groups reflects full delivery of the work programme, which is slightly below the target of 27 set prior to the programme being finalised.

0000	Target	Result
2025	27	25
2024	New measure	New measure

#### Number of planting events for biodiversity enhancement

No planting events were held in 2024/2025 as part of the work programme

Pest plant control was undertaken along with maintenance of existing planting sites.

••••	Target	Result
2025	4	0
2024	New measure	New measure

#### Rounds of pest control carried out in key areas

The number of pest control rounds delivered exceeded target due to increased demand.

•	Target	Result
2025	33	83
2024	New measure	New measure

### Local governance

Activities in this area help the local board to effectively connect with and represent their communities, guiding informed decision-making on local matters. This includes delivering strategic guidance, developing local board plans, work programmes, and local board agreements. It also involves engaging with the community - particularly fostering strong relationships with mana whenua and Māori communities - as well as providing essential democratic and administrative support to ensure transparent and inclusive governance.

#### Respond to the needs and aspirations of mana whenua and Māori communities

Number of local activities that deliver moderate to high outcomes for Māori as outlined in 'Kia Ora Tāmaki Makaurau' (Council's Māori outcomes framework).

••••	Target	Result
2025	Set baseline	25
2024	New measure	New measure



▲ Massey Station Exhibition by local photographer Vinesh Kumaran celebrates the legacy of the Manukau Live Steamers, in Mangere. Supported by the local board.



▲ Ōtāhuhu Food Festival: Taste the world at Auckland's biggest street food fest - 120+ stalls, one day. Funded by the Māngere-Ōtāhuhu local board. Image: Ōtāhuhu Mainstreet Society





Hāngī ki te Whānau Ātea i Te Pane o Mataoho / Te Ara Pueru. Hāngī experience at the Whānau Ātea on Mangere Mountain. Image: Love Your Maunga.

The board is proud to kick start the first step of beautifying Mangere Town Centre.



### Te āhuatanga ā-rohe

# **Local flavour**

# **Rock Daisy Crescent Reserve reimagined**

What was once a bare, underused reserve in Mangere is now a shining example of what thoughtful investment, community voice, and cultural partnership can achieve. With support from the Māngere-Ōtāhuhu Local Board and Te Akitai o Waiohua, Rock Daisy Crescent Reserve has been transformed into a vibrant, inclusive space that reflects the heart of the neighbourhood.

An investment of \$218,277 made this transformation possible, delivered a full year ahead

of schedule. It's more than just a playground. It's a space where families gather, children of all abilities play side by side, and the stories of mana whenua are embedded into the very design.

The upgrade includes a range of engaging features: upgraded swings, a slide, a spinning structure, a nature play zone for exploration and learning, and equipment to challenge balance and coordination.

Families now enjoy open lawns, picnic tables, and communication boards that support inclusive play. This project delivers on the board's commitment to enhancing local parks and creating high-quality, accessible green spaces for a growing urban community. Rock Daisy Crescent Reserve is now not just a place to play, it's a place to belong, connect, and grow together.

▼ Rock Daisy Reserve playground upgrade brings new life, thanks to Te Akitai o Wajohua and the local board.



### **Ōtāhuhu Family Fun Day delivered joy** and connection

Now in its 16th year, the Ōtāhuhu Family Fun Day once again brought thousands together for a vibrant, all-day celebration in the heart of the community.

Fully funded by the Mangere-Ōtāhuhu Local Board, the free event was delivered in partnership with Toia Library / Te Pātaka Kōrero o Ōtāhuhu, the Ōtāhuhu Business Association, and a dedicated community committee. With around 3,000 attendees, the Fun Day was a standout success, powered by a \$10,000 board contribution.

Families enjoyed bouncy castles, face-painting, food, live performances, and interactive stalls. Local groups, from healthcare providers to sports clubs

and schools, showcased their services, creating a valuable platform for connection and support.

This much-loved event not only delivered fun but reflected the board's continued investment in grassroots events that build pride, unity, and belonging. Regional in reach, but deeply local in feel, the Fun Day celebrated Ōtāhuhu's unique community spirit.

A highlight of the board's calendar, the event was also featured in a video shared on the board's Facebook page, gaining high engagement and positive feedback across social media, proving the power of investing in community-driven moments that uplift and inspire.

### Te tahua pūtea

# **Funding impact statement**

Financial year ending 30 June 2025

\$000s	Notes	Actual 2024/2025	Annual Plan 2024/2025*	Annual Plan 2023/2024
Sources of operating funding:				
General rates, UAGCs, rates penalties		22,861	22,861	21,802
Targeted rates		1,887	1,943	1,826
Subsidies and grants for operating purposes		72	69	72
Fees and charges		1,587	1,504	1,370
Local authorities fuel tax, fines, infringement fees and other receipts		201	138	96
Total operating funding		26,607	26,515	25,166
Applications of operating funding:				
Payments to staff and suppliers	1	19,415	20,754	20,447
Finance costs		2,729	2,729	865
Internal charges and overheads applied		2,837	2,837	3,366
Other operating funding applications		0	0	0
Total applications of operating funding		24,981	26,321	24,678
Surplus (deficit) of operating funding		1,626	194	488
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	3,681	6,261	5,384
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		3,681	6,261	5,384
Application of capital funding:				
Capital expenditure:	3			
- to meet additional demand		355	1,398	192
- to improve the level of service		48	638	182
- to replace existing assets		4,904	4,419	5,498
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding		5,307	6,455	5,872
Surplus (deficit) of capital funding		(1,626)	(194)	(488)
Funding balance		0	0	0

<sup>\*</sup> Same target as the Year 1 of the Long-term Plan 2024-2034

#### Variance explanation Actual 2024/2025 to Annual Plan 2024/2025

- 1. We spent less than expected on staff and suppliers because a large part of the full facility maintenance contract costs was included in regional budgets. However, this was partly offset by higher utility bills—especially for water, electricity, and gas—due to rising market prices.
- 2. We spent less than expected on capital projects and payments to staff and suppliers, which left us with extra funds. Because of this, we didn't need to borrow as much as originally planned.
- 3. We spent less than planned on multi-year capital projects because some are still being worked through and depend on detailed planning. These include the Māngere Town Centre canopy, which had extra work added, and the Walter Massey Park upgrade, which will continue into 2026/2027. Also, the David Lange Park playground was finished earlier than expected—it was planned for this year but completed last year.

▶ Te Punga sculpture honors Manukau Harbour's waka heritage, unveiled with community and Mana Whenua support. Find it at Mangere Lagoon.



